

At Baylor Genetics, we understand that every situation is unique. Our billing programs were created with you in mind. Every step of the way, our billing team will help you to determine the best payment options, coordinate coverage, and payment with your insurance company.

## Insurance

Baylor Genetics is in-network with several insurance plans. Your patient's out-of-pocket responsibility will be assigned by the insurance plan. In most cases, we can determine your patient's estimated cost within (1) business day using our simple online Patient Insurance Verification of Benefits (VOB) form. We can also determine if a prior authorization is required. For faster turnaround, please attach the following supporting documentation:

- Copy of patient's insurance card (front and back)
- Letter of medical necessity
- All applicable medical records (i.e. clinical notes, family history, pedigree, genetic counselor notes, etc.)

## Medicaid

For patients using Medicaid, Baylor Genetics will work directly with your plan to obtain prior authorization for covered services. Once the authorization is approved, Baylor Genetics will bill Medicaid directly. In the event Medicaid denies reimbursement, Baylor Genetics will work with the Medicaid plan to obtain coverage for testing. The patient will not be billed for claims denied by Medicaid.

## Medicare

Baylor Genetics is a Medicare provider. We can help you determine whether your patient meets Medicare's specific criteria for genetic testing. If your patient does not meet the criteria, a completed Advanced Beneficiary Notification (ABN) form is required. Contact us for assistance by calling +1.866.848.4228 or email us at [billing@baylorgenetics.com](mailto:billing@baylorgenetics.com).

## Patient Assistance Program

We offer assistance to all patients with any bill regardless of the amount. If your patient is in the United States with insurance (excluding government payers such as Medicaid and Medicare), he or she may be eligible for our Patient Assistance Program. Eligibility is based on household size and gross income. If qualified, your patient might be responsible for as little as \$100 with our Patient Assistance Program.<sup>†</sup>

Apply for the Patient Assistance Program by visiting [baylorgenetics.com/assistance](http://baylorgenetics.com/assistance).

## Self-pay Option

Baylor Genetics offers a low cash-pay option for uninsured patients or those patients that request Baylor Genetics not bill insurance. We offer a prompt-pay discount for those patients that are willing to pay in full prior to test completion. For those unable to pay in full, we can offer a 12 to 24-month payment plan.

## Resources

**Apply for Patient Assistance**  
[baylorgenetics.com/assistance](http://baylorgenetics.com/assistance)

**In-Network Plans**  
[baylorgenetics.com/plans](http://baylorgenetics.com/plans)

**Billing Questions?**  
Contact Us 1.866.848.4228

<sup>†</sup> Patient assistance is based on the annual Federal Poverty Income Level. The combined household income must be less than or equal to four times the federal poverty income level. Restrictions may apply.